# ISYS3401 – IT Evaluation

## Week 7 – Tutorial (Question Wording)

Before you create your own questionnaire, you first have to understand questions you should not ask, and why you should not ask them. Otherwise, you will have issues with the relationship between constructs of your model. If you submit your model to a journal to review, then there will be criticism on your questions and, thus your model.

A question with a different meaning, or a question does not give you answer you are after, or a bias question, will create a problem with your model.

In the table below, it shows some examples of questions and statements which you should avoid in a Likert-Scale type survey. For each question or statement,

1. In Comments column, identify the faults relating to the wording based on the 6 options (1. Negative, 2. Vague/Ambiguous, 3. Leading/Loaded, 4. Double-barrelled, 5. Knowledge/confronting, and 6. Hypothetical) [See Lecture Notes for explanation]; and
2. In Rewording column, modify the question so that you can use in a 5-, 6- or 7- Likert Scale questionnaire.

Once, you have completed your questions, give them to your fellow group member to critic.

Once this is done, discuss with your group members about all your questions.

| No | Original Question | Comments | Rewording |
| --- | --- | --- | --- |
| 1 | Did you find there was a lack of support with IT staff? |  | Do you think IT staff are helpful? |
| 2 | Did you feel the design of the website was not thorough enough? |  | How do you think about the design of website? |
| 3 | Were you fearful when you credit card details submitted to the online merchant via the internet? | 5. | Do you like your credit card details submitted to the online merchant via the internet? |
| 4 | Were you apprehensive about being involved in the design of the security part of the database? | 2 | Do you like to being involved in the design of the security part of the database? |
| 5 | Did you find ISYS3401 difficult to follow? | 4 | How do you find the difficulty of ISYS3401? |
| 6 | Did you think you caused inconvenience to other developers of the IT project? | 5 | How do you get along with other developers? |
| 7 | Did you find the unit ISYS3401 stressful? | 1 | Is ISYS3401 easy to learn? |
| 8 | Did you fully comprehend the length of time your colleague would be on the IT project? | 2 | How do you spend your time on IT project? |
| 9 | Did you feel you were given the false assumptions of the design? | 3 | How do you find the accuracy of the design? |
| 10 | Have other members in your team suffered due to your involvement in the IT project? | 5 | How’s other members’ view on you in the IT project? |
| 11 | Did your grade suffer due to your enrolment to the unit of study? | 1 | How did this unit affect your grade? |
| 12 | Did lack of IS knowledge cause problem in this unit? | 2 | How do you think base knowledge is needed in this unit? |
| 13 | Were you worried the future of your IT career? | 4 | How do you think about your IT career future? |
| 14 | Did you have enough support from the administrative and IT departments? | 2 | How do you feel about the administrative and IT departments support? |
| 15 | Were you apprehensive about your IT manager prior to the involvement of the IT project? | 4 | How do you think about management before this project? |
| 16 | I think ISYS3401 is an easy course. | 6 | How’s the difficulty of ISYS3401? |
| 17 | I think coming to lecture, coming to tutorial, and studying every week will help me to pass ISYS3401. | 6 | Do you think coming to lecture, coming to tutorial, and studying every week will help you to pass ISYS3401? |
| 18 | Do you think the Canvas is easy to use? | 4 | How do you think about usability of canvas? |
| 19 | Have you completed your tutorial work every week? | 5 | Do you think tutorial work is needed in this unit? |
| 20 | Ref: <https://www.abc.net.au/news/2019-04-10/political-polling-company-ucomms-ties-to-unions-cfmmeu-and-actu/10945798> | 4 | Do you agree with this statement? |